

PATIENTS & VISITORS

WHAT YOU NEED TO KNOW ABOUT HOSPITAL EMERGENCY CODES



What is an emergency code?

An emergency code is a notification of an event or emergency that requires immediate action. Different colours denote different types of emergencies (e.g. Code Red signifies fire), and are announced over the hospital's PA system. See below for descriptions of the different codes.



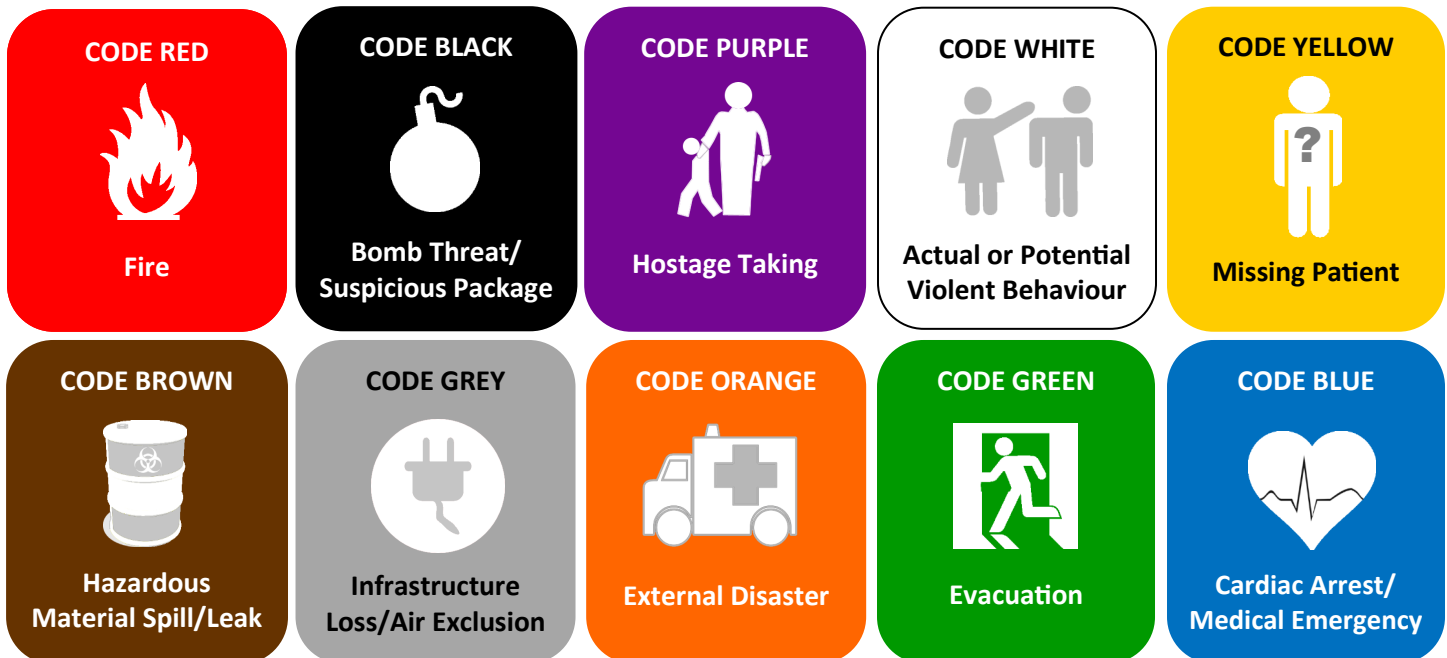
What do I do if I hear an emergency code being called over the PA system?

Locate a staff member and take direction from the staff member as required. **IF IT IS SAFE TO DO SO**, return to your room/unit until an "All Clear" announcement is made on the hospital's PA system.



What do I do if I witness an emergency or am involved in one?

IMMEDIATELY notify a hospital staff member by calling out for help. If for some reason no one responds, dial **5555** from any hospital phone and state your location and emergency.



Runnymede Healthcare Centre is committed to promoting and maintaining a safe environment for our patients, visitors and staff. For more information about emergency codes, please speak to the patient care manager on your floor.