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January 8, 2019

ACHIEVING THE EXTRAORDINARY: RUNNYMEDE HEALTHCARE CENTRE EARNS ACCREDITATION WITH EXEMPLARY STANDING, WITH ZERO UNMET STANDARDS

TORONTO – Runnymede Healthcare Centre was awarded a four-year Accreditation with Exemplary Standing, the highest possible rating from Accreditation Canada. This is the second time in a row Runnymede has had zero unmet standards in an accreditation survey, placing the hospital among an elite group to consecutively repeat such an achievement.

In its Nov. 2018 survey, Runnymede met all 611 of the quality and safety standards measured by Accreditation Canada, the independent, not-for-profit organization that sets the standard in quality and safety for Canadian healthcare providers.

“For any hospital to meet all of Accreditation Canada’s standards in back-to-back surveys is almost unheard of, but Runnymede’s most recent Accreditation with Exemplary Standing is a shining example of how our culture of excellence and quality improvement makes it possible to achieve the extraordinary,” said Runnymede’s President and Chief Executive Officer, Connie Dejak. “Robust planning and visionary leadership from our Board of Directors and senior management team secured this repeat accomplishment, along with the unwavering commitment of our outstanding staff and our crucial partnerships with patients, families, the community and broader healthcare system.”

Runnymede voluntarily undergoes the accreditation process every four years to help it evaluate the quality and safety of its patient-centred care, and identify areas for improvement. The comprehensive, three-day survey measured Runnymede against quality criteria that included:

- Patient safety
- Patient- and family-centred care
- Anticipating and meeting community healthcare needs
- Timely and equitable access to healthcare services
- Supporting patients’ journey through the healthcare system
- Providing the most appropriate care to achieve the best results
- Efficient use of resources
- Healthy environment for hospital staff

About Runnymede Healthcare Centre

Runnymede Healthcare Centre is a dynamic and growing 206 bed rehabilitation and complex continuing care hospital passionately dedicated to serving our community in the west end of Toronto. Our outstanding patient-centred care provides patients with a crucial pathway to recovery.

To learn more, please visit: www.runnymedehc.ca.

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