



# ACCREDITATION

## Achieving the extraordinary

In 2018, Runnymede was surveyed by Accreditation Canada, the independent, not-for-profit agency that sets the benchmarks for quality and safety in Canadian healthcare, and the outcome of its evaluation was glowing. We met 100% of Accreditation Canada's standards and were awarded their highest honour: Accreditation with Exemplary Standing.

Runnymede voluntarily undergoes the rigorous accreditation process every four years, and this is the second consecutive time our hospital has achieved this extraordinary result. It is a shining example of how our culture of excellence and quality improvement makes us leaders in high-quality, patient-centred care.

The accreditation survey process was comprehensive. Staff from all levels of our organization across multiple departments were interviewed, as well as our community partners, patients and their families. Everything was subject to review and evaluation, including patient charts, policies and procedures, and the hospital building itself.

Our outstanding accreditation result reinforces our plans and processes. It signals to patients and their families that they can trust in the quality and safety of care we deliver. It gives our partners the reassurance that we are skilled at what we do and can be relied on to provide outstanding patient-centred care. And it gives our staff the inspiration to strive for the continued excellence we are proud to achieve together.

# PARTNERSHIPS

## Strength through collaboration

At Runnymede, we recognize that partnerships among healthcare organizations are essential. They help to streamline the delivery of excellent patient care, prioritize patient experience by supporting their navigation through their healthcare journey, create efficiencies and reduce costs across the healthcare system. Partnerships provide an opportunity for us to leverage not only our clinical expertise, processes and infrastructure, but also enhance our ability to adapt, innovate and implement change quickly.

We have embraced this philosophy and actively seek out partnerships that fulfill our commitment

to high-quality patient-centred care and fiscal accountability. Our strong partnerships with acute care hospitals and other organizations have made the success of our programs possible. The partnerships we have deliver healthcare system benefits that include transitioning of patients out of acute care beds, reducing wait times for rehabilitation and improving the flow of patients through the system. As a key member of the newly formed North Toronto Ontario Health Team, we are ready to leverage the power of partnerships to provide connected care to our community.

# EXEMPLARY STANDING WITH NO STANDARDS UNMET

