

OUR INTERPROFESSIONAL TEAM

enhances the quality of patients' lives. These highly skilled team members include:

Physicians: manage ongoing and new medical issues

Nurses: deliver high-quality, around-the-clock care to meet patient's daily needs

Personal Support Workers (PSWs): assist with personal care needs such as grooming, dressing, feeding and toileting

Physiotherapists: restore mobility, strength, stability, and physical function

Occupational Therapists: restore independence and ability to perform daily activities, such as toileting, bathing, and meal preparation

Rehabilitation Assistants: provide physiotherapy and occupational therapy treatments

Activationists and Assistants: support patients and their families in returning to, or participating in, leisure, social, physical, cognitive, emotional, spiritual, and community activities.

Pharmacists: review medication regimens and ensure patient medication needs are optimized

Discharge Coordinators: facilitate return to the community and connect patients with appropriate resources and supports

***Clinical Nutritionists:** assess nutritional needs to develop personalized nutrition plans

***Respiratory Therapists:** assess and help manage breathing conditions

***Speech-Language Pathologists:** assess and treat challenges in communication and swallowing

*Services available based on individual patient assessments.



Medically Complex Program

RUNNYMEDE HEALTHCARE CENTRE

is a dynamic and evolving 206-bed rehabilitation and complex continuing care hospital passionately dedicated to serving the community in the west end of Toronto.

We primarily serve patients through three transitional inpatient programs, including:

- High Tolerance Short Duration Rehabilitation Program (Active Rehab)
- Low Tolerance Long Duration Rehabilitation Program (Slow Stream Rehab)
- Medically Complex Program

All three programs strive to improve our patient's quality of life, enhance their functional abilities, and get them back to the community as soon as possible.

MEDICALLY COMPLEX PROGRAM

This program provides care for patients with multiple medical needs that may result from acute injury, chronic illnesses, or disabilities. The treatment provided by our team goes beyond what is available to patients at home or long-term care centres and can range in duration from months to years.

As part of your therapy, you can expect to be involved in some or all of the following based on an assessment of your individual needs:

- Specific body strengthening, and range of motion exercises to meet your goals
- Practice with transfers, stairs, and walking
- Balance exercises
- Practice activities of daily living (dressing, toileting, grooming, bed transfers) to improve independence
- Recommendations regarding home equipment to increase overall independence and safety

Our staff's goal is to provide you with up to 150 minutes of therapy per week, as tolerated. Therapy will be provided by our physiotherapists, occupational therapists, or rehab assistants.

In addition, the Activation team engages each patient in at least one leisure or recreational session per week, supporting your overall well-being and helping maintain a sense of enjoyment and connection.



WHAT TO BRING WITH YOU

To ensure your safety and comfort during your stay, we ask that you bring (and label) the following items:

- Comfortable and loose-fitting clothes
- Socks and running shoes or supportive flat shoes with closed toes and backs
- Pyjamas (Sleepwear) and Underwear
- Personal care supplies such as brush or comb, other hair supplies, toothbrush, toothpaste, deodorant, facial tissue, hand wipes, and shaving equipment
- Personal Mobility Devices, if used – walker, cane, or wheelchair
- Eyeglasses and hearing devices, if used

REHABILITATION GOALS

At Runnymede, our staff is committed to working closely with you to provide the treatment and support you need to meet your unique goals.

Upon admission, our staff will meet with you to set realistic short- and long-term goals for your rehabilitation.

PATIENT APPOINTMENTS

If you have pre-existing medical appointment(s) scheduled during your stay at Runnymede, please let us know so we can best accommodate your therapy time.

Patients and/or families will be responsible for arranging transportation and escorts for their appointments. If you require Runnymede to arrange transportation and/or an escort to appointments, please notify our staff to make arrangements and discuss the associated costs.

PATIENT EXPERIENCE

We welcome feedback from you and your families because it helps us enhance the patient experience.

You can provide your valuable feedback by:

- Completing “My Runnymede Experience feedback form”
- Joining our Patient Family Advisory Council
- Reaching out to Patient Relations at Patient.Relations@runnymedehc.ca

If you have any questions about the information in this brochure, please ask to speak with the Patient Care Manager.