

A white rectangular box with a thin black border containing the title text.

**ACCESSIBILITY PLAN
ANNUAL STATUS REPORT 2025**

We make it possible.

BARRIERS: PHYSICAL & ARCHITECTURAL STATUS UPDATE 2025

Barrier	Removal/Prevention	Responsibility	Update/Outcome
Parking	Explore ways to add disability parking for people with physical disabilities	Facilities	One Disability parking is available. More disability parking and staff parking made available on in the new LTC building _Completed

BARRIER: COMMUNICATION STATUS UPDATE 2025

Barrier	Removal/ Prevention	Responsibility	Update/Outcome
Language Barrier	Promote the availability of interpreter services	Communications, Patient Care & Human Resources	There are in-person interpreter services. Voice on Wheels real-time interpreter services have been implemented on the floors. Completed
	Promote the availability of Speech Language Pathology resources on iConnect	Allied Health, Communications	Several resources are illustrated via cue cards in many languages and is available at https://iconnect.runnymedehc.ca/en/departments-and-services/interpreter-services.aspx/ . Completed

BARRIER: COMMUNICATION STATUS UPDATE 2025

Barrier	Removal/Prevention	Responsibility	Update/Outcome
Large Print	Lack of access to information in large print	Communications	Communications to review website for large font capabilities and to explore large font prints (18 point fonts or higher) for patient and family brochures_ Completed
Pocket Talkers	Create a formal process to track the availability of pocket talkers	Allied Health	A standard operating procedure is under review _ Completed

BARRIER: TECHNOLOGY STATUS UPDATE 2025

Barrier	Removal/Prevention	Responsibility	Update/Outcome
Wi-Fi Connection	Research ways to improve internet connectivity	Information Services	Wifi Connectivity is doubled – Completed